



# EXIT SURVEY

This questionnaire is intended to help our company improve.  
Please answer each item as openly and honestly as you can.  
Your answers will be confidential.

**Canadian Tourism  
Human Resource Council (CTHRC)**

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**Canada**  
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# EXIT SURVEY

1. What is your reason for leaving our company? (Check all that apply)

- Benefits
- Better job opportunity
- Distance from home to work
- Conflicting interests
- Family reasons
- Not challenged
- Pay
- Personal reasons
- Relocation/Move
- Return to School
- Supervisor
- Work relationships
- Too much stress
- Lack of respect
- Lack of respect for diversity
- Unable to balance work with the rest of my life
- Other (Please describe) \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

2. How long have you been thinking about leaving our company?

- One month or less
- One to five months
- More than five months

3. Do you think your co-workers feel the same way?

- Yes
- No



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4. How satisfied have you been with the following?

1 EXTREMELY SATISFIED	2 SATISFIED	3 UNSATISFIED	4 EXTREMELY UNSATISFIED	5 N/A
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Opportunity for promotion

<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>
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Benefits

<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>
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Company goals

<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>
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Co-worker relationships

<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>
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Direction of the company

<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>
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Employee morale

<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>
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Immediate supervisor

<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>
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Job recognition

<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>
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Job training

<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>
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Overall Management

<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>
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Pay

<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>
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Quality of work environment

<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>
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Work is interesting

<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>
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1 EXTREMELY SATISFIED	2 SATISFIED	3 UNSATISFIED	4 EXTREMELY UNSATISFIED	5 N/A
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Balance between work and non-work life

<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>
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Respect for diversity

<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>
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Respect for the Individual

<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>
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5. How do you feel our company is run?

POORLY

FAIR

GOOD

EXCELLENT

<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>		<input type="checkbox"/>
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1

2

3

4

N/A

6. What did you like most about your job/position?

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7. What did you like least about your job/position?

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8. Do you have any suggestions for improving work conditions?

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9. Do you have any suggestions for improving our company overall?

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10. Do you have any suggestions for improving a specific PRODUCT/SERVICE?  
If so, name it and make your suggestions.

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11. Do you feel your job was important toward our company's business operations?

Yes     No

12. Would you recommend our company to a friend?

Yes     No

Thank you for your assessment and opinions. Your answers are entirely confidential.